



# Community Engagement & Support

Umpqua Bank has the resources and responsibility to help individuals and families live the financial life they want to live. This belief comes alive when we listen to and learn about the needs of people in the communities we serve and mobilize the talent of our associates and financial strength of our institution to make a difference.

## Volunteer Power

Our Connect Volunteer Network® provides Umpqua Bank associates with up to 40 hours of paid time off each year to volunteer. Some of the ways our associates help in the communities we serve include:

### Personal Financial Education

We help individuals become more comfortable with their personal finances by teaming up with partners like Junior Achievement and Financial Beginnings.

### Technical Assistance

Beyond financial knowledge, Umpqua associates are also professionals in fields like information technology and human resources. Our experts can help with needs like mock interviews, analytics, reporting and career mentoring.

### Board Service

If your organization is seeking a dedicated board member, let us know. We'll connect you with an Umpqua Bank associate whose skills and passion align with your mission, helping to strengthen your impact in the community.

### Small Business Financial Education

Our business banking professionals help startups by reviewing business plans, consulting on cashflow and explaining projections.

Go to the [www.umpquabank.com/our-impact/partnerships](http://www.umpquabank.com/our-impact/partnerships) to fill out a form to let us know about virtual volunteer opportunities or directly promote volunteer positions and events to Umpqua associates.

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## Associate Resource Groups

Umpqua has five affinity groups to convene our diverse workforce by shared experience. These groups are a great place to recruit volunteers with a shared mission. Our current resource groups are BIPOC, Military, People with Disabilities, Pride and Women's.

Learn about how social purpose is shaping our business priorities online at [www.umpquabank.com/our-impact](http://www.umpquabank.com/our-impact).

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## Banking Products & Services

At Umpqua Bank, our nonprofit team consists of specialists dedicated to understanding and meeting the unique needs of nonprofits. We provide tailored solutions for donation processing, payment management, and liquidity. Umpqua Bank offers a variety of products, including bank accounts, lending options, and treasury tools, to support your nonprofit's financial health. Umpqua Bank also understands that your funding stream is very different than that of a for-profit business. We have solutions to meet those needs as well and will be your trusted advisor every step of the way.

Umpqua has a suite of products that help nonprofits reduce costs, streamline operations and improve efficiency. Business banking experts can help with everything from daily cash management and digital banking to payroll and specialty deposits. All loans are subject to credit approval.

### Individual Development Accounts

Leverage our customized matching accounts to support community members who need extra assistance to achieve their financial goals, such as homeownership, small business ownership and post-secondary education.

### Affordable Housing Lending

Our specialized team focuses on financing rent-restricted multifamily properties that serve low-income households, such as workforce housing or properties serving seniors, people with disabilities or those facing homelessness.

### Disaster Relief Loans

When FEMA designates a disaster in our footprint, we activate a special loan product to existing Umpqua customers in the affected area.

### FHLB of Des Moines

Umpqua Bank is a member of the Federal Home Loan Bank of Des Moines. Membership allows us to sponsor organizations in Oregon and Washington that have applied for grants through the FHLB to help meet the housing needs of low- to moderate-income individuals and families.

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## Philanthropy

Umpqua Bank, through the Umpqua Bank Charitable Foundation, continues to believe in the power of partnership. Our social impact strategy and community grants program reflects a deep commitment to improving economic prosperity for under-resourced individuals, families and small businesses. We are dedicated to building healthier, more resilient, better connected and inclusive communities throughout our footprint.

Through grantmaking and the deployment of other charitable resources — both financial and human — we invest in nonprofit organizations, communities and leaders with the intent of supporting impactful initiatives.

Our priority focus areas are:

- **Economically vibrant communities:** We drive prosperity in our communities through workforce development education, economic development and economic security.
- **Healthy communities:** We build healthy communities by promoting physical and mental wellness.
- **Inclusive communities:** We foster a sense of belonging by supporting equity and inclusion for all.
- **Sustainable communities:** We strive to support the natural environment by limiting our operational impact and investing to help build a sustainable future.

### Community Grants

Investing in nonprofits to run and expand critical programming and services, Community Grants support a broad array of causes and comprise a significant portion of our overall charitable giving. Visit [www.umpquabank.com/community](http://www.umpquabank.com/community) to learn more and apply.

### Associate Giving and Matching

Umpqua matches donations to qualified nonprofits up to \$1000 per associate per year.

### Dollars for Doers

Associates who record 40 eligible volunteer hours in the Community Action Hub within one calendar year, are eligible to receive a \$500 donation to the nonprofit of their choice.

### Local Giving

Teams throughout Umpqua Bank are empowered to make small charitable contributions or sponsorships responsive to needs in their communities.

**Questions?** Email our Social Impact Team any time at [community@umpquabank.com](mailto:community@umpquabank.com).