

## AUTOMATIC PAYMENT TERMS AND CONDITIONS

The word "Umpqua" refers to Umpqua Bank and the words "you" and "your" mean you or any other individual(s) identified as owners on the referenced accounts, including those accounts outside of Umpqua Bank.

I/We authorize Umpqua and its successors, assigns, authorized agents, or any entity servicing this loan on their behalf, to initiate monthly withdrawals from the deposit account specified.

You agree that the identified Checking/Savings Account Holder is an authorized signer on the transfer account.

I/We understand if this agreement changes any prior authorization between you and Umpqua, the prior authorization is hereby cancelled. I instruct Umpqua to follow this authorization. I acknowledge that Umpqua has no responsibility to contact me when this occurs. I understand that it is my responsibility to have sufficient funds available in my account on the transfer dates in order for Umpqua to make the automatic payments. I further acknowledge that Umpqua will not be liable for any charges, including but not limited to, any charges related to items returned because of insufficient funds, or for any late charges or additional interest related to the attempted transfer. In the event of delinquency, you understand that you will need to make alternate payment arrangements as we will not initiate monthly withdrawals if the mortgage account is delinquent.

I/We understand that to cancel my/our automatic payments, I/We must call, write, or use online banking.

Umpqua must receive the cancellation request no later than 3 business days or more prior to the date the payment is scheduled. To cancel by phone or in writing use the address/phone number below. If I/We request cancellation verbally, Umpqua may also require the request in writing. If a written request is required, Umpqua must receive the written request within 14 days of the verbal request. I/We further understand that cancelling automatic payments does not change my/our obligation to make subsequent loan payments according to the terms of the Promissory Note.

You further understand that if your loan payment amount changes Umpqua will notify you by mail as required by law, and unless you cancel this authorization, Umpqua will adjust your monthly transfer amount accordingly. You agree to review your monthly loan statement and that your monthly loan statement serves as your notice of billed amount and statement due date.

If the payment is made from a non-Umpqua institution, I/We understand that Umpqua may charge fees for processing or returning automatic (ACH) debits that are applied to this loan, and that I/We accept liability for those fees. I/We understand that this automatic payment will increase if my/our monthly payment requirement increases due to escrow analysis, principal increase and/or an interest rate increase.

I/We understand that Umpqua reserves the right to cancel automatic payment after two or more dishonored items. I/We understand that if the date of transfer falls on a weekend or holiday, the payment may pull on the next business day.

I/We understand that our final payment will not be made via the automatic payment system, and I/We will need call or write for a final payoff amount at maturity.

Submit all forms, questions, or concerns to:

Mail: Umpqua Bank, PO Box 2216, Spokane, WA 99210

Phone: 877-367-5773

Fax: 503-372-0408