

## Other Account Services and Fees Schedule



Umpqua Bank is committed to providing the information you need to manage your Account. An overview of key policies and pricing that apply to your Account is provided below. For a comprehensive list of terms and policies please refer to the Rules & Regulations and disclosure documents for your Account.

General Services	Details	Cost/Fee
<b>Branch Deposit Supplies</b>	Security bags and other banking supplies.	Ask for pricing
<b>Cashier's Check</b>	Check issued by Umpqua Bank.	\$10 each
<b>Check Cashing Services</b>	Charged to Non-Customers, for every check presented over \$100.	\$5 per Item
<b>Check Collection</b>	When we directly collect funds from another bank for a Check made payable to you; or, for any Check made payable to you that is drawn on an international bank.	\$30 Domestic \$75 Foreign
<b>Checking Supplies</b>	Checks, deposit slips, or other banking supplies ordered for your Account.	Ask for pricing
<b>Counter Checks</b>	A sheet of four Checks provided to you at one of our Branches when you're out of Checks.	\$2 per sheet
<b>Coupon Redemption</b>	Service provided when you request that we collect payment for a bond issued by a corporation, federal, state, or local government agency.	\$30 each
<b>Dormant Account</b>	When your Account has had no activity (deposits or withdrawals) for 24 consecutive months as allowed by state law.	\$10 per month
<b>Foreign Currency Exchange</b>	When you want U.S. currency exchanged for foreign currency or foreign currency exchanged for U.S. currency.	\$15 per exchange
<b>Legal Processing</b>	Processing of any garnishment, tax levy, or other court administrative order, whether the funds are actually paid as allowed by state law.	\$125 per request
<b>Returned Deposit Item (Domestic)</b>	An Item you deposit into a Business Account, or Check cashed using a Business Account that is returned unpaid. Does not apply to Consumer deposit Accounts.	\$15 per item
<b>Returned Deposit Item (Special Instructions)</b>	Special Instructions you provide regarding the handling of returned deposit Items. Available for business Checking Accounts only.	\$20 for setup
<b>Returned Unpaid Coupon</b>	Attempt to collect a bond issued by a corporation, federal, state, or local government agency results in a return Item.	\$20 per Item
<b>Rush ATM &amp; Debit Card Replacement</b>	Rush delivery in 1 to 2 business days of your ATM or Debit Card.	No charge
<b>Safe Deposit Box</b>	Boxes of various sizes can be rented at select Branches.	Ask for pricing
<b>Stop Payment (In-Branch)</b>	12-month stop payment duration of a single Item or series of Checks, direct debits, or bill payments originated in a Branch for Business and Consumer deposit Accounts.	\$35 per Item
<b>Stop Payment (Online)<sup>1</sup></b>	12-month stop payment duration of a single Item or series of Checks, direct debits, or bill payments originated online for Business and Consumer deposit Accounts.	\$35 per Item
<b>Undeliverable Deposit Statement</b>	A deposit statement that has been returned by USPS to Umpqua Bank due to an incorrect address. Assessed each time a deposit statement is returned to Umpqua Bank.	\$5 per statement
<b>Verification of Deposit</b>	A request to verify deposit Account at Umpqua. Doesn't apply to consumer deposit accounts.	\$25 per Item

Wire Transfer Services	Details	Cost/Fee
<b>Incoming Domestic</b>	A transfer of funds into your Account from anywhere in the U.S.	\$15 per transfer
<b>Incoming International</b>	A transfer of funds into your Account from anywhere abroad or outside of the U.S.	\$15 per transfer
<b>Outgoing Domestic</b>	A transfer of funds out of your Account to anywhere in the U.S.	\$30 per transfer
<b>Outgoing International</b>	A transfer of funds out of your Account to anywhere abroad or outside of the U.S.	\$50 per transfer
<b>Trace or Amendment</b>	A request to trace or amend an already processed wire transfer request	\$35 per request

<sup>1</sup> Stop Payments originated online via Commercial Online Banking billed at \$30.00 per Item.

All products subject to bank approval. Other fees may apply.

For detailed information about all personal deposit products offered by Umpqua Bank, please review the Personal Rules and Regulations, ATM and Debit Card Agreement, and Overdraft Disclosure for Personal Accounts.

For detailed information about all business deposit products offered by Umpqua Bank, please review the Business Rules and Regulations, ATM and Debit Card Agreement, and Overdraft Disclosure for Business Accounts.

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Ask an Associate for details  
Call 1-866-4UMPQUA (1-866-486-7782)  
Get started at [UmpquaBank.com](https://umpquabank.com)

Member FDIC  
Equal Housing Lender  
SBA Preferred Lender